

Member Newsletter

May 22nd, 2020

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The Harvest
Golf Club



Masa's Grill

Opening

Monday, May 25th

We are pleased to announce the re-opening of Masa's Grill on Monday, May 25th. Daily service for breakfast, lunch and dinner will be available. Provincial Health Authorities & WCB have introduced restaurant specific protocols to ensure the safety and comfort of all teammates but equally members & patrons alike. Seating capacity will initially be reduced to 50% capacity. Given this reduced number of seats, reservations will be recommended to alleviate possible disappointment should you elect to dine with us. Mainly for operational reasons, primary service will be in the dining room versus Masa's Grill, which will be used as overflow, veranda and patio seating will also be available. To ensure incoming members/guests can be managed properly, the Clubhouse main entrance will be the only entrance point into the restaurant. The kiosk and beverage cart will now be in service wanting to augment our services to you, but also to

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**Restaurant
Opening Hours**

5:30 am

**Golf Shop
Opening Hours**

5:30 am

prevent excessive number of people in the clubhouse simultaneously.

Please [click here](#) to see attached protocols (also on our website)

Power Cart Staging

With the anticipated increased traffic with Masa's Grill opening, power carts initially staged in the parking lot will now be re-positioned as normal to the front of the golf shop. Pull carts will be available at the Golf Shop as in years past. Valet service to and from the parking lot will not be provided until further notice. For convenience, we recommend you drive up to the front of the Golf Shop to drop off your clubs. As you may know, if you reside in the same household you are now permitted to share power cart. Traditional dual riding is still under review and we will keep you posted as it becomes available.

Online Booking

Please be reminded that your 14 days advance bookings will resume June 15th through the week of June 22nd leading through June 29th. League play activity is set to begin on Monday, June 29th.

We would like to apologize for the ongoing difficulties with the online booking system clock, which is to be set for 10:00 pm nightly. After performing a computer system update, we have had multiple nights where the clock reverted to midnight without notice, causing confusion and foremost disservice to our members. We have been in daily contact with our software provider Club Prophet in Pittsburgh, Pennsylvania in trying to remedy this issue once and for all. We will keep posted as we move forward on our progress. In the meantime, I would like to sincerely thank you for your support and foremost patience on this matter.

Closing Remarks

Since opening back on April 17th, we have experienced heavier demand than usual with golf course being the only non-essential open for business. With business now re-opening we hope that this excess demand might subside. Over the last two weeks we have started to re-introduce some measures in trying to bring back the club to



Driving Range Hours

As of May 22nd

Monday	7:30 - 7:00
Tuesday	5:30 - 7:00
Wednesday	5:30 - 6:00
Thursday	7:30 - 7:00
Friday	5:30 - 7:00
Saturday	5:30 - 7:00
Sunday	5:30 - 6:00

normalcy without compromising safety. This process will be ongoing for some time to come, but impossible to predict when and what might return to their original state. We are closely following the Health Authorities directives and re-introduction through phases, which will be used as benchmarks, while many protocols to suit our facility will continue to be monitored before being reversed.

Stay Safe & Healthy!

**Respectfully,
Gilles Dufort
Executive Professional/General Manager**

The Harvest Golf Club LTD.
